

Appendix B – Feedback from ‘Let’s Talk’ Events which straddle a number of care workstream areas

Crosscutting Themes form ‘Let’s Talk’ Events, including Primary Care

Below are items which were mentioned on frequently during our Let’s Talk events:

- ‘Concern about hospital appointments being cancelled’
- ‘Carers are afraid of assessments’
- ‘Mental health is important not just for serious conditions but for in-betweens who are 20-50. Need to improve access to talking therapies’
- ‘Loneliness is a problem and brings depression– need buddying, companionship, befriending’
- ‘Problems getting GP appointments – need to be more readily available and needs to be more face-to-face time’
- ‘Health and care staff need to listen more’
- ‘Need more help for elderly and disabled’
- ‘Technology should be used where appropriate to release staff capacity’
- ‘Services are not speaking to each other. People are being bounced around the system and asked the same questions twice’
- ‘Need more consultation when changing and improving services’
- ‘Need more health and care services in the City itself including another GP practice’